

Project ref: Main Rd- Minsterworth
Project ref: 6147827

Severn Trent
PO Box 407
Darlington
DL1 9WD

NXC387C

September 2021



Our Customer
Appithome
Main Road
Minsterworth
Gloucester
GL2 8JG

Dear Customer

We're improving your supply of wonderful water

Why are we doing this work?

Every so often, we need to replace old water pipes. That's because the risk of bursts and leaks increases as the years pass so we're replacing some of the old pipes on **Main Road, Minsterworth and the surrounding area** with some new ones.

Please bear with us...

The work will start from **Monday 27 September 2021** and will take approximately **seven months** to complete. The team will work from the junction of Watery Lane/A48 and along the main road to the roundabout.

Although it's really important, we also know our work can be a nuisance and we're sorry about this. To enable us to work quickly and safely throughout this essential work, there will be:

- Traffic lights along the A48 – between the Watery Lane junction and the roundabout.
- No entry/exit to properties along the access road via the Redlands Barn end – please use the entrance/exit by Hawthorn House from 22/09/21 – 22/10/21.

Please see the map overleaf to show where we'll be working and the table for timescales.

Will my water supply be affected?

If we plan to interrupt your water supply, we'll notify you in advance with a card stating the date and the earliest start and latest end time of the interruption. At this difficult time, we'll ensure that the interruption is kept to an absolute minimum.

You may want to store some extra water in jugs or containers during this period so you can continue to wash your hands and flush the toilet.

Thank you for bearing with us

We know that it can be inconvenient to have this work happening near you but please be assured that we and our contract partner, **On-Site** will do everything we can to minimise any disruption and complete the work as quickly as possible.

Location of work



Key	Street	Start date *	End date*	Traffic Management
	Junction of Watery Lane to the junction of the A40	27/09/21	29/04/22	Multi-way traffic lights
	Access track to Travellers site an nearby properties	27/09/21	22/10/21	No access to properties via the Redlands Barn entrance

***These dates are approx and can change throughout the work**

Who do I contact about these works?

If you have any concerns or queries about the work then please speak to the team on site, from a distance, who will help in any way they can or call me on 07900 158 859.

If your query is about your water supply or sewerage service rather than this work, the number to call is 0800 783 4444 for our Customer Operations Service Centre.

Yours faithfully

Sarah-Jayne O’Kane
Community Communications Team
Severn Trent

